



## Fair Usage Policy

RedFax's fair usage policy ("FUP") is designed to prevent fraud and abuse of our services. You agree to use the Unlimited Plan for fax call durations comparable to that of the average residential or small business customer presently utilizing RedFax's service and will not employ methods, devices or procedures to take advantage of unlimited plans by using the fax services excessively or for means not intended by RedFax.

Excessive use is defined by RedFax as:

- Your use of the Unlimited Plan substantially exceeds the average call volume or duration used by all other RedFax Unlimited Plan customers
- Your use of the Unlimited Plan materially impairs RedFax's ability to provide faxing service to other users

Some of RedFax's plans are offered on an "unlimited" basis. All unlimited plans:

- May only be used for normal business use
- Exclude international faxing, which is available for an additional fee
- Are issued on a "six (6) user per line basis," meaning that only six registered users may be assigned to use the services for any one line
- Unlimited applies only to Contiguous US and Entire Canada

The following is a non-exhaustive list of practices that would not be considered Legitimate Use:

- Using subscriptions for telemarketing or call center operations
- Reselling subscription fax pages
- Attempting to mislead others as to the identity of the sender or the origin of any communication made using RedFax
- Transmitting any material that may infringe the intellectual property rights or other rights of third parties.
- Violating any U.S. or foreign law regarding the transmission of technical data or information exported through RedFax
- Sending fax-based unsolicited messages or advertisements (commercial or otherwise) as determined by the FCC's regulations regarding "Junk Faxes"

RedFax may terminate your service or change your service plan if, in its sole discretion, RedFax determines that your use of the Unlimited Plan violates this prohibition or is otherwise "unreasonable" or results in abuse of the Unlimited Plan